

GUEST GUIDE TO EVENTS AT FOX HILLS

AS OF 8.3.20

We look forward to your event at Fox Hills Golf, Banquet Center & Restaurant! In order to ensure everyone's safety, the following modifications have been put into place due to COVID-19 regulations and to comply with current government orders*.

We trust that even though things may look a little differently, everyone will stay healthy and have a wonderful day to remember!

- Additional sanitation measures are in place to ensure all areas are disinfected on a regular basis.
- All Fox Hills staff will be wearing face masks at all times. Culinary staff will be wearing face masks and disposable gloves.
- All guests are required to wear face masks unless seated at their assigned tables; *this is strictly enforced due to the executive order.*
- All guests must comply with 6 ft. social distancing both inside and outside at all times for those not living in the same household, except when seated at tables. Guests are required to remain at their assigned tables except to enter or exit the premises, to order food, or to use the restroom.
- Dining is available outside for groups of 100 or less. Currently no indoor events are permitted. Summerhouse may only be closed on 2 of the 4 sides in the case of inclement weather.
- Standard seating may be set for a maximum of 10 people per table. All guests are spaced 6 ft. apart from others seated at different tables. Guests are required to remain at their tables except to enter or exit the premises, to get their food or to use the restroom.
- Cocktails will only be served to guests seated at their tables; no bar will be present.
- Anything requiring shared touchpoints is prohibited (i.e. guest books); no sharing of pencils or pens.
- Dancing is not permitted per the executive order.
- No self-service of any food or beverages is permitted (i.e. buffets, breakfasts, coffee stations, condiments; attendants are required).
- Food and drink menus may be limited based on product availability. Additional charges applicable to certain items (MP).
- Cakes may not be displayed unless they won't be consumed. Faux cakes may be displayed. Sheet cakes will be kept safely in the kitchen and cut and served. Dessert displays will be stationed with an attendant.
- All Coffee, Tea & Hot Chocolate will be served from the bar or by a server, not on a station.

Additional sanitation measures are in place to ensure all frequented areas are disinfected on a regular basis, including:

- Nightly and morning cleanings of all common areas using soap and water, then disinfected with the CDC recommended diluted recipe for bleach solution with clean towels.
- Nightly and morning vacuuming of venue space with vacuums equipped with high-efficiency particular air filters, while guests are not in the room.
- Hourly disinfection of all common areas by staff members wearing facemasks and disposable gloves, using fresh towels and the CDC recommended diluted recipe for bleach solution, which is effective for 24 hours. Frequently touched surfaces include bathrooms (toilets, faucets, sinks), door pushes, doorknobs, light switches, bars, railings, countertops, handles, phones and any other frequented areas.
- All electronics, such as our POS system, touch screens, keyboards, remotes and ATM machines are cleaned and disinfected with alcohol-based wipes or spray containing at least 70% alcohol, then thoroughly dried.
- All laundered items are cleaned with hot water and approved detergent. Laundered items are handled with facemasks and disposable gloves.



* Policies may change and must comply with current government regulations.

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